



OUR ENERGY BEYOND ENERGY

United for
harmonious progress



GLOBAL PLAYER IN THE ENERGY AND SERVICES SECTOR

Our group is a global reference in **low-carbon energy** and **services**.

In response to the urgency of climate change, our ambition is **to become the world leader in the zero carbon transition** of our customers, in particular businesses and local authorities. We rely on our key businesses (renewable energy, gas, services) to offer competitive turnkey solutions as a service.

With our 160,000 employees, our customers, partners and stakeholders, we are a community of **Imaginative Builders**, committed every day to more **harmonious progress**.

In the world



World's leading independent power producer (IPP)



Europe's leading distribution network for natural gas



Europe's leading seller of natural gas storage



World's leading provider of energy-efficiency services

▶ **11** Research and Development Centres

▶ **1,000** Researchers

▶ **160,000** Employees in 70 countries

Italy

ENGIE in Italy proposes global offers on the whole energy value chain, from supply to services, with particular attention to innovative products and solutions of energy efficiency and integrated management.

Guided by the objective of accompanying communities and businesses in the zero carbon transition, we propose solutions that reconcile individual and collective interests. ENGIE is present in all segments, from residential to tertiary, public and private, up to small and large industry.



 **50** Branch Offices
  **More than 3,300** Employees
  **1 million** Clients

 **3** Thermal Power Stations
  **About 200 MW** Renewable energy (eolic, photovoltaic and biomass)
  **20** Cogeneration plants

 **12** District heating networks
  **More than 450,000** Light Sources
  **10,000** Efficiency-optimised Buildings

TOWARDS HARMONIOUS PROGRESS

The fight against global warming is one of our greatest challenges, an emergency that ENGIE is determined to face tenaciously, convinced that this challenge concerns all of us and requires a contribution from everyone.

ENGIE's ambition is to contribute to creating a fairer future that is inclusive and friendlier towards the environment, using solutions that reconcile the needs of performance and efficiency, individual interests and collective wellbeing. With this aim in mind it puts new technologies to the best use, transforming them into services accessible to everyone, and promotes the development of truly sustainable cities.

ENGIE meets the needs of customers, with great consideration for the community in which it operates and enabling local people to choose and control the way in which they use energy.

3D energy: **Decarbonised, Decentralised, Digital.**

ENGIE is a community of *imaginative builders* who share the same values:

BOLD

We have the courage to accept new challenges

Our eye is constantly on the world and we grasp the opportunities offered by changes. We believe that everything is possible and that we have the power to act. On the strength of our history and our diversity we are willing to dare. And that is exactly what we do.

OPEN

Curious and optimistic, we believe in the power of teamwork

We have evolved by creating a positive relationship with all our stakeholders. We are always connected with our clients and suppliers, administrative areas, colleagues and even communities. This extraordinary cultural wealth provides the input necessary to anticipate needs, envisage solutions and diversify our business areas.

DEMANDING

We are tenacious and always ready to go the extra mile

Being demanding always means outdoing ourselves and our expectations in order to satisfy our clients' needs and those of our partners in the best possible way. Every member of the ENGIE team is involved in a constant search for progress.

CARING

We constantly give special care to matters affecting people and the environment

The results are just as important as the way in which they are achieved. Everything is based on excellent teamwork and mutual trust, which guarantees the achievement of goals. Together respecting the environment.

ACTIVITIES AND SERVICES

ENGIE provides integrated offers for the entire energy value chain from production and sale of electricity and gas to energy management, energy efficiency solutions and services.

PRODUCTION, INFRASTRUCTURES AND ENERGY MANAGEMENT

ENGIE operates in the energy **production, distribution and sale market**, using efficient and innovative solutions such as cogeneration, district heating and thermal power stations, combining them with diversified renewable sources such as solar power, wind farms and biomass. ENGIE deals with the design, production and management of every phase in the process. Its range of services include specific capabilities in the areas of **energy management** and **energy storage**.

ENERGY EFFICIENCY

ENGIE **optimises plants making them more efficient**. It determines which technologies are best, analyses consumption and creates solutions that reduce the environmental impact of houses, companies and cities by means of correct maintenance and upgrading.

FACILITY MANAGEMENT SERVICES

A tailor-made offer **for industrial clients and public/private buildings**, including the integrated management of all auxiliary services such as lighting, HVAC, electrical distribution and fire-fighting systems, lifts, video-surveillance, reception, portage and management of space. ENGIE also deals with **large sports buildings** for facility maintenance, green space maintenance, security and reception services.

ENGIE can meet all types of needs:

FAMILIES



CONDOMINIUMS



PUBLIC ADMINISTRATIONS



ENGINEERING AND CONSTRUCTION

The staff of ENGIE includes a highly qualified team capable of designing **all kinds of technological and energy plant**, with feasibility studies, design of customised solutions, inspections and delivery of turnkey projects. Everything is studied for each client's specific requirements.

SALE OF ELECTRICITY AND GAS

ENGIE supplies **100% green** energy, offering solutions focused on innovation, digitization, the use of renewable energy and service. Each offer is designed to maximize the customer experience, **to go beyond energy** and deliver technological tools for monitoring, optimizing and reducing consumption. Moreover, ENGIE guarantees installation and maintenance services for energy plants, including continuous assistance from its own technicians present throughout the territory.

GREEN MOBILITY

E-mobility solutions are 100% green and include the supply of energy, the design, installation and assistance for **recharging infrastructures**, ensuring a high level of mobility service and a dedicated assistance centre.

ADVANCED ENERGY STORAGE SYSTEM AND MICROGRIDS

Solutions that allow decentralised energy production and paradigm shift in the global energy system towards renewable sources. The ownership of a revolutionary technology (HyESS™) allows the **integration of any intermittent renewable energy source**, such as solar and wind, with all forms of storage.

PUBLIC AND PRIVATE HEALTH

INFRASTRUCTURES FOR CULTURE AND SPORT

INDUSTRIES

SERVICE SECTOR AND SMEs



INNOVATIVE SOLUTIONS AND DIGITALISATION

Digitalisation of the energy sector is a part of ENGIE's mission.

Engie solutions, studied and designed by dedicated teams, look directly to the future and become reality in the new instruments that are revolutionising the way in which people live and their concept of energy.

Here are some of the more innovative services that ENGIE can offer:



CLARA DOMUS

The platform for **energy management and improvement of the efficiency of buildings**, from monitoring performance to the production of reports and analysis of consumption.

PREDICTIVE MAINTENANCE

By constant **monitoring the most complex industrial plants**, ENGIE reduces the number of malfunctions, maintenance interventions and production downtime.



MICRO-COMBINED HEAT AND POWER

This is the technology dedicated to apartment buildings for the **production of thermal energy** using the heat that would be lost in normal systems. Offering an **efficiency increase of 90%** and consequent saving in the bills.

CHARGING AS A SERVICE

A solution for **sustainable mobility of company fleets** where ENGIE designs, installs and manages **100% green recharging points**, providing a complete reporting service and *ad hoc* assistance centre.



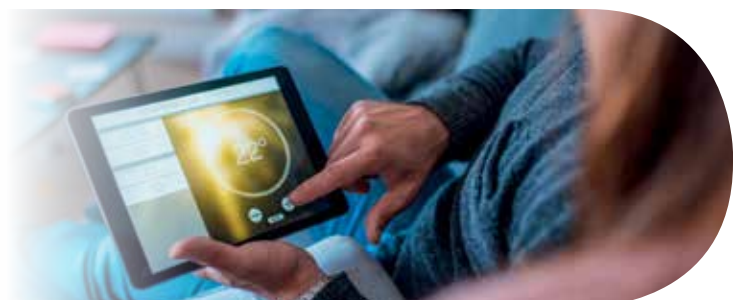


ROADMAP FOR DECARBONIZATION

Design and implementation of **CO₂ emission reduction** plans to help our customers to achieve their environmental sustainability goals, through **energy saving measures** and **the adoption of clean energy** produced on the customer site and/or decentralized (Power Purchase Agreement).

DOMUS CHECK

A free, revolutionary instrument, a **portal with which it is possible to maintain control over home energy consumption** and which sends practical advice on how to avoid waste and save on the bills.



CONVIVIUM

This is the **app designed to make apartment building management smart**. It enables administrators and residents to be connected continually and to be informed in real time of any technical problems with the systems.

LARGE SCALE PHOTOVOLTAIC SYSTEM

The **photovoltaic system offered for domestic use** makes the home energy independent. Our offer includes an analysis of requirements and consumption, the design of a made-to-measure system and an assistance service.



WHY YOU SHOULD CHOOSE ENGIE



Responsible sustainable, efficient

ENGIE always gives top importance to renewable energy and attention to consumption, in order to make people aware of environmental matters and promote the global level of culture regarding energy saving. Because we can all contribute to the life of the planet.



Close at hand, human, present

ENGIE deals with clients directly through its team of technicians, who are internally trained and certified experts, throughout the country.

A team of operators, a specialist contact person and a call centre are dedicated to each user.



Integrated, inclusive, harmonious

ENGIE has set its sights on contributing to harmonious progress. In line with this ambition it enables people to choose and take action by offering sustainable solutions that meet the needs of the single client and by respecting the community in which it operates.



Innovative, intelligent, creative

Thanks to revolutionary solutions and the use of new technologies aimed at digitalisation of the services, ENGIE can anticipate future energy trends, immediately improving quality of life.

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sustainable,
efficient

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Innovative,
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The ENGIE logo consists of a stylized white arc above the word "ENGIE" in a bold, white, sans-serif typeface.

ENGIE.it

